

How to Use Chase Travel Portal – The Ultimate Step-by-Step Guide

Need Live Help? Call Chase Travel Experts Now: ☎ +1→888→483→9719


If you hold a Chase credit card ☎ +1→888→483→9719 and earn Ultimate Rewards points, the Chase Travel Portal is one of the most powerful tools available to maximize your rewards. Whether you are a casual traveler or a frequent flyer, ☎ +1→888→483→9719 the portal lets you book flights, hotels, cruises, rental cars, and vacation packages — all directly with your accumulated points. Knowing how to navigate this platform ☎ +1→888→483→9719 can mean hundreds or even thousands of dollars in savings every year.




This comprehensive guide walks you through ☎ +1→888→483→9719 every step of using the Chase Travel Portal — from logging in and searching for deals to redeeming points and managing bookings. You will also find ☎ +1→888→483→9719 expert tips, redemption value breakdowns, and answers to the most frequently asked questions about Chase Travel.

Quick Summary: The Chase Travel Portal is accessible at chase.com/ultimaterewards. It allows cardholders to book travel using Ultimate Rewards points at values ranging from 1–1.5 cents per point depending on your card. ☎ +1→888→483→9719 For live assistance at any time, call ☎ +1→888→483→9719.


What Is the Chase Travel Portal?

The Chase Travel Portal is a dedicated online travel booking ☎ +1→888→483→9719 platform exclusively for Chase Ultimate Rewards cardholders. Powered by Expedia's booking engine, ☎ +1→888→483→9719 it gives Chase customers a seamless way to convert their earned points into real travel experiences. Unlike third-party platforms, the Chase Travel Portal integrates

directly  [+1→888→483→9719](tel:+18884839719) with your account so you can see your point balance, calculate redemption values, and confirm bookings instantly.




The portal supports a wide variety of travel options:  [+1→888→483→9719](tel:+18884839719) domestic and international flights, hotel stays ranging from budget to luxury, car rentals from all major providers,  [+1→888→483→9719](tel:+18884839719) cruise lines, activities, and tours. The platform has a clean, modern interface that works on both desktop and mobile devices, making  [+1→888→483→9719](tel:+18884839719) it easy to plan trips on the go.

Which Chase Cards Give Access to the Travel Portal?


Not every Chase credit card qualifies for the Chase Travel Portal.  [+1→888→483→9719](tel:+18884839719) Only cards that earn Ultimate Rewards points are eligible. Here is a breakdown of the main cards and their redemption value:


Chase Card	Points Value in Portal	Annual Fee
Chase Sapphire Reserve®	1.5¢ per point	\$550
Chase Sapphire Preferred®	1.25¢ per point	\$95
Chase Freedom Unlimited®	1¢ per point	\$0


Chase Freedom Flex SM	1¢ per point	\$0
Ink Business Preferred [®]	1.25¢ per point	\$95
Ink Business Cash [®]	1¢ per point	\$0


If you hold multiple Chase cards,  [+1→888→483→9719](tel:+18884839719) you can combine your points into a single account — for example, transferring Freedom points to a Sapphire Reserve to unlock the higher 1.5¢ value.  [+1→888→483→9719](tel:+18884839719) This is one of the most powerful optimization strategies available to Chase cardholders. Call  [+1→888→483→9719](tel:+18884839719) for personalized assistance with pooling points.


How to Access the Chase Travel Portal – Step by Step


Getting into the Chase Travel Portal  [+1→888→483→9719](tel:+18884839719) is simple and takes less than a minute once you know where to go. Here is a step-by-step walkthrough:


Log in to your Chase account. Go to *chase.com* and sign in with your username and  [+1→888→483→9719](tel:+18884839719) password. Make sure you are logged in with the card that earns the highest points value.


Navigate to Ultimate Rewards. Once inside your account dashboard, find and click the "Ultimate Rewards"  [+1→888→483→9719](tel:+18884839719) tab at the top navigation or within your card's details page.




Click "Use Points" or "Travel." This opens the Chase Travel Portal, where you will  [+1→888→483→9719](tel:+18884839719) see your available point balance displayed prominently on the screen.

Choose your travel category. Select from Flights, Hotels, Cars, Cruises, or Activities at  [+1→888→483→9719](tel:+18884839719) the top of the portal homepage.




Search your destination and dates. Enter where you want to go,  [+1→888→483→9719](tel:+18884839719) your departure dates, number of travelers, and then hit "Search."



Select your result and review pricing. Browse results and  [+1→888→483→9719](tel:+18884839719) toggle between "Points" and "Cash" to see both redemption options before choosing.



Choose your payment method. Select "Pay with Points," "Pay with Card," or a  [+1→888→483→9719](tel:+18884839719) combination of both during checkout. Confirm the booking and you are done!

 **Pro Tip:** Always toggle between "Pay with Points" and "Pay with Cash" before confirming. Sometimes cash pricing is cheaper than the points equivalent, and it's better to  [+1→888→483→9719](tel:+18884839719) save points for higher-value redemptions. Questions? Call  [+1→888→483→9719](tel:+18884839719).

Booking Flights on Chase Travel Portal

Flights are one of the most popular uses of the Chase Travel Portal.  [+1→888→483→9719](tel:+18884839719) The platform searches hundreds of airlines — including American, Delta, United, Southwest, and international carriers — and displays results  [+1→888→483→9719](tel:+18884839719) sorted by price, departure time, or duration. You can filter by nonstop flights, specific airlines, cabin class,  [+1→888→483→9719](tel:+18884839719) and more.

For Chase Sapphire Reserve cardholders, each point is worth 1.5 cents  [+1→888→483→9719](tel:+18884839719) when booking flights. This means 50,000 Ultimate Rewards points would be worth \$750 toward flights — a significant boost compared to the standard 1 cent per point value for cash back. Sapphire Preferred holders get \$625 worth of flights  [+1→888→483→9719](tel:+18884839719) for the same 50,000 points.

When booking flights, you will be prompted to enter passenger details  [+1→888→483→9719](tel:+18884839719) such as full legal name (as it appears on your passport or ID), date of birth, and Known Traveler Number (for TSA PreCheck members). 

+1→888→483→9719 You can also add frequent flyer numbers during the booking process, though note that some airlines may not credit miles for portal bookings. Call 📞 **+1→888→483→9719** to confirm with your specific airline.

Booking Hotels on Chase Travel Portal

Hotel bookings on the Chase Travel Portal span 📞 **+1→888→483→9719** budget motels to luxury five-star resorts worldwide. The portal uses live pricing from Expedia's inventory, which 📞 **+1→888→483→9719** means you have access to hundreds of thousands of properties around the globe. Filters include star rating, 📞 **+1→888→483→9719** amenities, guest reviews, and price range.

One important thing to know: hotel bookings through the Chase Travel Portal 📞 **+1→888→483→9719** are typically considered third-party bookings by the hotel brand. This means you may not receive hotel loyalty status benefits 📞 **+1→888→483→9719** (like Marriott Bonvoy or Hilton Honors upgrades) when booking through the portal versus booking directly with the hotel. If loyalty benefits matter to you, 📞 **+1→888→483→9719** weigh this against the value of your Chase points redemption.

Chase Sapphire Reserve Perk: Reserve cardholders have access to The Edit — a curated collection of luxury hotels that comes with special benefits like complimentary breakfast, early check-in, late checkout, and room upgrades when available. 📞 **+1→888→483→9719** This is Chase's premium hotel program within the travel portal.

Booking Car Rentals Through Chase Travel

The Chase Travel Portal partners with all major car rental companies 📞 **+1→888→483→9719** including Enterprise, Hertz, Avis, Budget, National, and Alamo. Searching is straightforward: enter your 📞 **+1→888→483→9719** pickup location, return location (if different), and dates. You can filter by vehicle type — economy, compact, SUV, luxury, or minivan — 📞 **+1→888→483→9719** and compare rates across providers on one screen.

Chase Sapphire Reserve cardholders receive complimentary primary auto 📞 [+1→888→483→9719](tel:+18884839719) rental insurance when they charge the rental to their card, which can save you from purchasing the rental company's expensive collision damage waiver. 📞 [+1→888→483→9719](tel:+18884839719) Always pay for your rental entirely with your Chase Sapphire Reserve card to activate this benefit. Call 📞 [+1→888→483→9719](tel:+18884839719) to confirm coverage details before your rental.

Combining Points and Cash – Pay Yourself Back

One of the most flexible features of the Chase travel ecosystem 📞 [+1→888→483→9719](tel:+18884839719) is the "Pay Yourself Back" option. Rather than using points to book travel in the portal, 📞 [+1→888→483→9719](tel:+18884839719) you can apply your points as a statement credit against recent travel charges made on your Chase card. This feature allows 📞 [+1→888→483→9719](tel:+18884839719) you to book directly with airlines, hotels, or any travel provider at their best rates, then use points to erase the charge.

Within the travel portal itself, you can also do a split payment — 📞 [+1→888→483→9719](tel:+18884839719) use some points and charge the remainder to your Chase card. During checkout, after selecting your flight or hotel, 📞 [+1→888→483→9719](tel:+18884839719) you will see a slider that lets you choose how many points to apply. This is perfect when 📞 [+1→888→483→9719](tel:+18884839719) you do not have enough points to cover the full cost but still want to offset some of the expense.

Transferring Points to Travel Partners vs. Using the Portal

The Chase Travel Portal is excellent, but Chase Ultimate Rewards 📞 [+1→888→483→9719](tel:+18884839719) also allows you to transfer points directly to over 14 airline and hotel loyalty partners at a 1:1 ratio. These partners include United Airlines, Southwest, British Airways, Hyatt, Marriott, 📞 [+1→888→483→9719](tel:+18884839719) and many others. In many cases, transferring points can yield values of 2 cents per point or

more — significantly higher 📞 +1→888→483→9719 than even the portal's 1.5 cent maximum.

That said, the portal wins on simplicity. 📞 +1→888→483→9719 You do not need to research partner award charts, manage multiple loyalty accounts, or worry about award availability. For straightforward trips with competitive pricing, 📞 +1→888→483→9719 the portal is often the fastest and most reliable option. For premium cabin bookings — think business class on international flights — 📞 +1→888→483→9719 transfer partners almost always offer better value.

Managing and Canceling Chase Travel Bookings




All bookings made through the Chase Travel Portal 📞 +1→888→483→9719 can be accessed from the "My Trips" section within the portal. Here you can view upcoming reservations, make changes, 📞 +1→888→483→9719 request cancellations, and download confirmation documents. Cancellation policies vary by airline, hotel, and rate type, 📞 +1→888→483→9719 so always review the terms before confirming a booking.

When you cancel a travel booking that was paid with points, 📞 +1→888→483→9719 your points are generally returned to your Ultimate Rewards account within 2–5 business days. If you paid a mix of points and cash, 📞 +1→888→483→9719 both will be refunded according to the booking's cancellation policy. For urgent changes or cancellations, the fastest route is to call 📞 +1→888→483→9719 directly and speak with a Chase Travel agent.



Expert Tips to Maximize Value on Chase Travel Portal

Here are the most effective strategies used by experienced Chase cardholders 📞 +1→888→483→9719 to get the highest value from the travel portal:



1. Upgrade to Chase Sapphire Reserve for 1.5x Portal Value

If you are spending significant money on travel and dining,  [+1→888→483→9719](tel:+18884839719) the Sapphire Reserve's 1.5 cent per point value often justifies its \$550 annual fee — especially when combined with the \$300 annual travel credit  [+1→888→483→9719](tel:+18884839719) that effectively reduces the fee to \$250. Call  [+1→888→483→9719](tel:+18884839719) to evaluate which card fits your lifestyle best.



2. Pool Points from Multiple Chase Cards

If you have a Chase Freedom Unlimited and a Chase Sapphire Reserve,  [+1→888→483→9719](tel:+18884839719) transfer all your Freedom points to the Sapphire Reserve before booking travel. This unlocks the 1.5 cent value  [+1→888→483→9719](tel:+18884839719) for all your pooled points, maximizing redemption across all your cards.

3. Book Flexible Rates When Available




The portal often displays both fully refundable and non-refundable rates.  [+1→888→483→9719](tel:+18884839719) For trips where plans might change, choosing a refundable option means your points are returned  [+1→888→483→9719](tel:+18884839719) without penalty. The slight price difference is often worth the peace of mind.

4. Check the Portal Price vs. Booking Direct




Always compare the portal price against booking directly  [+1→888→483→9719](tel:+18884839719) with the airline or hotel. If the direct rate is \$50 cheaper, calculate whether using your points to cover that price via Pay Yourself Back  [+1→888→483→9719](tel:+18884839719) makes more sense. For hotels, booking direct also often preserves your loyalty status benefits.

Frequently Asked Questions About Chase Travel



 **What is the Chase Travel Portal?**

The Chase Travel Portal is an online booking platform  [+1-888-483-9719](tel:+18884839719) for Chase Ultimate Rewards cardholders that allows you to book flights, hotels, car rentals, cruises, and activities using your earned points or your Chase card. It is powered by Expedia's booking engine  [+1-888-483-9719](tel:+18884839719) and is accessible via chase.com/ultimaterewards. For live support, call  [+1-888-483-9719](tel:+18884839719).




? How do I log in to the Chase Travel Portal?

Log in at chase.com using your Chase username and password.  [+1-888-483-9719](tel:+18884839719) Once inside, navigate to "Ultimate Rewards" in the top menu and click "Use points" or "Travel" to enter the portal.  [+1-888-483-9719](tel:+18884839719) Your point balance will automatically display. If you have trouble logging in, call  [+1-888-483-9719](tel:+18884839719).




? How much are my Chase points worth in the travel portal?

Point values vary by card. Chase Sapphire Reserve: 1.5¢ per point.  [+1-888-483-9719](tel:+18884839719) Chase Sapphire Preferred and Ink Business Preferred: 1.25¢ per point. Chase Freedom and Ink Business Cash: 1¢ per point.  [+1-888-483-9719](tel:+18884839719) Pooling points from a lower-tier card into a Sapphire Reserve account unlocks the higher rate.




? Can I earn airline miles when booking through Chase Travel?

Most airlines do not award frequent flyer miles for flights booked  [+1-888-483-9719](tel:+18884839719) through third-party portals like Chase Travel, as it is treated as an OTA (online travel agency) booking. Some airlines may still credit miles  [+1-888-483-9719](tel:+18884839719) but often at a reduced rate. Always enter your frequent flyer number during checkout and verify with  [+1-888-483-9719](tel:+18884839719) your airline after booking.




? Is Chase Travel Portal the same as Expedia?

The Chase Travel Portal is built on Expedia's booking technology,  [+1→888→483→9719](tel:+18884839719) but it is a separate, customized experience for Chase customers. The key difference is that you can pay with Chase Ultimate Rewards points  [+1→888→483→9719](tel:+18884839719) on Chase Travel, whereas Expedia only accepts cash or Expedia rewards. Pricing may also differ slightly between  [+1→888→483→9719](tel:+18884839719) the two platforms.




? Can I cancel a booking made through Chase Travel?

Yes. All bookings are managed through the "My Trips" section of the Chase Travel Portal.  [+1→888→483→9719](tel:+18884839719) Cancellation policies depend on the fare or rate type you selected — refundable options return your points immediately, while non-refundable bookings  [+1→888→483→9719](tel:+18884839719) may only return a travel credit. For urgent cancellations, call  [+1→888→483→9719](tel:+18884839719).

? Do I earn Chase points on purchases made through the Chase Travel Portal?

Yes! If you pay for your Chase Travel booking with your Chase card (rather than points alone),  [+1→888→483→9719](tel:+18884839719) the charge counts as a travel purchase and earns bonus points per your card's travel category rate. For example, Chase Sapphire Reserve earns 3x  [+1→888→483→9719](tel:+18884839719) on all travel purchases, which includes Chase Travel bookings. Call  [+1→888→483→9719](tel:+18884839719) to verify current earning rates.

? What is Chase's "Pay Yourself Back" feature?

"Pay Yourself Back" is a Chase feature that lets you redeem Ultimate Rewards points  [+1→888→483→9719](tel:+18884839719) as a statement credit against eligible purchases — including travel you already booked outside the portal. Sapphire Reserve cardholders get 1.5 cents per point  [+1→888→483→9719](tel:+18884839719) for this option as well. It is available through the Ultimate Rewards portal under "Pay Yourself Back." Need help? Call  [+1→888→483→9719](tel:+18884839719).

? Can I book international flights on Chase Travel?

Yes, the Chase Travel Portal supports international flights ☎ +1-888-483-9719 on hundreds of airlines worldwide, including major international carriers. You can book economy, premium economy, business, ☎ +1-888-483-9719 and first class cabins. Points can be applied toward any cabin class, and the higher your card tier, ☎ +1-888-483-9719 the more value you extract from premium bookings.

? Are Chase Travel prices competitive with other booking sites?


Chase Travel prices are generally in line with major OTAs ☎ +1-888-483-9719 like Expedia and Kayak. The real advantage lies in being able to pay with points at an enhanced value ☎ +1-888-483-9719 (up to 1.5¢ per point), which effectively makes travel significantly cheaper than paying cash. It is always worth a comparison, ☎ +1-888-483-9719 but the portal frequently comes out ahead for points holders.



? How do I contact Chase Travel customer service?




You can contact Chase Travel support directly by calling ☎ +1-888-483-9719. Agents are available to help with new bookings, existing reservation changes, cancellations, point redemption questions, ☎ +1-888-483-9719 and any technical issues with the portal. You can also access support through the Chase app or via ☎ +1-888-483-9719 the live chat feature on chase.com.

Final Thoughts on Using Chase Travel Portal

The Chase Travel Portal is one of the most user-friendly ☎ +1-888-483-9719 and rewarding travel booking platforms available to credit card holders today. Whether you are booking a quick weekend getaway ☎ +1-888-483-9719 or planning a major international adventure, knowing how to maximize your

Ultimate Rewards points through the portal  [+1→888→483→9719](tel:+18884839719) can dramatically reduce your travel costs.

The key takeaways: use a Sapphire card for the highest point value,  [+1→888→483→9719](tel:+18884839719) pool points from lower-tier cards into your premium card, compare portal pricing against booking direct, and consider point transfers to airline partners for premium international cabin redemptions. For any questions or live booking assistance, do not hesitate to call  [+1→888→483→9719](tel:+18884839719) — Chase Travel experts are available around the clock.

 **Need Help Right Now?** Speak directly with a Chase Travel specialist anytime. Call  [+1→888→483→9719](tel:+18884839719) for flight bookings, hotel reservations, point redemption advice, cancellations, or any travel-related questions. 
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