

## **RESOLUTION TO IMPROVE TIMELY ACCESS TO CARE**

**WHEREAS,** Tanana Chiefs Conference seeks to deliver health care that is grounded in the diverse cultures and values of each community it serves. TCC seeks to provide accessible, patient-centered systems that promote safe, timely, effective, efficient, and equitable care that is sustainable for future generations. The vision of TCC Health Services is Healthy People Across Generations; and

**WHEREAS,** To ensure the vision of Healthy People Across Generations is fulfilled patients must be able to schedule routine and timely appointments for all their medical, dental and behavioral health needs; and

**WHEREAS,** Due to funding structures, staffing shortages, and high need areas, some departments at Chief Andrew Isaac Health Center, such as dental and behavioral health, can have long waiting periods when scheduling routine, non-emergency appointments; and

**WHEREAS,** TCC continually strives to provide tribal members timely access to high-quality, preventative health care and continually seeks to improve patient experience and quality of care, including timely access to medical, dental and behavioral health services for all beneficiaries.

**NOW THEREFORE BE IT RESOLVED** that Tanana Chiefs Conference Full Board of Directors hereby directs the TCC staff to continuously monitor and update its quality assurance and patient experience policies and procedures, as well as research funding opportunities to address delays in scheduling appointments to improve access to care in all service programs including timely delivery of pharmaceuticals to rural areas; and

**BE IT FINALLY RESOLVED** that the Full Board of Directors hereby directs TCC Health Department staff to provide tribes semi-annual status reports at the spring and fall subregional meetings explaining TCC's progress on improving increased timely access to medical, dental, optical and behavioral health care.

**RESOLUTION 2023 - 15**  
**Tanana Chiefs Conference Full Board of Directors**



**CERTIFICATION**

I hereby certify that this resolution was duly passed by the Tanana Chiefs Conference Full Board of Directors on March 16, 2023 at Fairbanks, Alaska and a quorum was duly established.

A handwritten signature in black ink, reading "Charlie Wright", written over a horizontal line.

**Charlie Wright**  
**Secretary/Treasurer**



**Submitted by:** Tanana Tribal Council